

Strategy

#### **Advancing** FOR A BETTER WORLD

04-05

Making our contribution to the common good

A forward-looking group

A unique form

08-09

**Participatory** 

A unique shareholding structure

**Shared story** 

12-13 **Our business** model

14-18

Transformation

**Shared story** 

and figures





#### **Audoin Desforges receives** carte blanche:

Through strong emotional portraits, each person with an object that is symbolic of their actions at Pierre Fabre Laboratories, we explain the work they carry out every day to help each person live better lacompany.net



### A successful

20-21 2022 in facts



#### **Advancing** TO CARE FOR YOU

24-25

A global approach to health care

26-28 A look at our

solutions

**Shared story** 30-31

Research & creating value for tomorrow

32

44-46 GREEN N

36-38

33-34

**Shared story** 

How can we better understand the needs of patients

and consumers?

**Shared story** 

How can we support health care professionals in their practice?

**Shared story** 

40-41 Prevention: A key factor

CSR

#### **Advancing** FOR THE COMMON GOOD

44-46

Green Mission **Innovatina** sustainably

47-48 **Towards greener** operations

**Shared story** 

**Towards greater** 

51-53 **Promoting** employee development

**Shared story** 

54-55 **Acting for** biodiversity

**Review of CSR** indicators

2022 Annual Report of Pierre Fabre 2023 publication

PIERRE FARRES A Zone industrielle de La Chartreuse 81100 CASTRES

**Publication** directors Marc Alias Anne de Warren

**Publication** Armance Bourgois

**Editorial design** 

**Copyright for photos** La Company Julien Pebre Fondation Pierre Fabre Photothèque Pierre Fabre Shutterstock

Copyright for **images** Björn Öberg

**Cover pictures Audoin Desforges** 

**Design realisation** 

Engraving

Art & Caractère



# helps us advance





in 2022.

invested in R&D in 2022.



Pierre Fabre Laboratories has been combining pharmaceutical and dermo-cosmetics expertise for 60 years, spurred on by the idea that "every time we care for a single person, we make the whole world better." This is our Purpose.

We draw strength from the trust placed in us by health care professionals, patients, consumers and customers, to constantly innovate and develop solutions that improve the better-being of all. Today, Pierre Fabre Laboratories is the second largest private pharmaceutical group in France and the second largest dermo-cosmetics laboratory in the world, and it is owned by the government-recognized public-interest Pierre Fabre Foundation.

We are firm in the belief that it is our employees, our partners, our customers, our patients and all our stakeholders who further our progress toward a better world, which is why this year we have chosen to give them a voice throughout the report, to relate their shared stories with Pierre Fabre Laboratories.

#### Strategy

In 2022, Pierre Fabre Laboratories finalized the implementation of its Transformation plan, launched in 2019 with a firm focus on resumption of profitable growth. We have rebalanced our portfolio of pharmaceutical and dermo-cosmetics activities and improved our efficiency, convinced as we are of the need for a new type of progress. We believe strongly in the need for courage, to make difficult strategic choices today in order to make our future world a better place.

# Advancing



Pierre Fabre and you,

shared stories:

Researchers, health care professionals, employees of Pierre Fabre Laboratories, all committed to making the whole world better.



Read the digital

Read the digital version of the annual report at pierre-fabre.com OUR ACTIVITY In Figures:

billion in revenues in 2022.

million invested in R&D in 2022, €115 million in Medical Care and €56 million in Dermocosmetics &

Personal Care.

# FORA BETTER WORLD

# Making our contribution to the common good

Joint interview with Éric Ducournau CEO of Pierre Fabre Laboratories and Emma Haziza, hydrologist.

Ť

he Pierre Fabre Laboratories are aware of the urgent need to address the challenge of global warming and of the recurring droughts it is causing, and base their strategic choices on preservation of the living.

Eric Ducournau, Group CEO, and Emma Haziza, hydrologist and an expert on territorial resilience strategies faced with climate risks, discuss approaches for preserving resources, and water in particular.

### Why was 2022 extraordinary from the standpoint of climate change?

Emma Haziza — There was a rain shortage during the winter phase so the water tables were not refilled. We also had several heat waves, some of which came early and others late. 2022 was the warmest year ever recorded, both in the world and in France, and the southwest was particularly affected.



#### How are these changes affecting Pierre Fabre?

Éric Ducournau — It takes a lot of water to manufacture cosmetics, and over 60% of our products contain an active ingredient sourced from nature. The need to limit use of resources has encouraged us to explore new solutions. Through "dry" facilities, for example, which reduce water consumption by at least half, and greater recourse to agroecological cultivation for medicinal plants in order to maintain the landscapes and soils. Our company was founded by a visionary when it comes to biodiversity

"THE NEED TO LIMIT USE OF RESOURCES HAS ENCOURAGED US TO EXPLORE NFW SOLUTIONS"

Eric Ducournau, CEO of Pierre Fabre Laboratories Eric Ducournau, CEO of Pierre Fabre Laboratories.

Emma Haziza, hydrologist and expert on territorial resilience strategies for climate risks.



protection. We realized very early on that companies had to address the climate issue to survive. With Green Mission Pierre Fabre, we are making our own contribution to the collective fight for global carbon neutrality.

### What should companies be doing to help the fight against climate change?

Emma Haziza — In France, regulations are still holding back many developments that seem to make good sense, such as using rainwater rather than drinking water for certain sanitary processes. If we are to become more resilient, it is essential that we depend as little as possible on others. Extreme weather can affect a company's customers and suppliers, with consequences for the company itself. The disruption of the global supply chain in August 2022 caused by the drought in China is a case in point. Companies need to analyze their interdependence to identify risks.

Éric Ducournau — Our first responsibility is to review our industrial processes, by reinventing our formulas, and also to increase our independence. It's a collaborative effort, involving all our suppliers, to rethink the entire value chain. Finally, it's important that companies work to develop regulations in order to make it easier to take action.

### What measures has Pierre Fabre taken to improve water management?

**Éric Ducournau** — For several years now, we have been committed to reducing water consumption at all our production sites and we have launched several investment programs. To take just one example, our dermo-cosmetics site in Soual has reduced its consumption by 22% over the last four years, and is in the process of becoming an almost entirely closed-loop facility, with reuse of some of its wastewater after treatment. Other actions include reducing the flow of borehole water at our Avène production unit.

### Are you optimistic about our collective ability to meet the climate change challenge?

Emma Haziza — Yes, because there are lots of solutions we can implement. It's up to us to think of wiser ways of using resources in order to preserve them. We need to rethink our relationship with water and make better use of its cycle. But we must all adopt these solutions, collectively, for them to be successful.

Éric Ducournau — Liberal
economies are not used to being
confronted with phenomena of this
magnitude, which require widespread mobilization and a radical
transformation of society.

The situation calls for more governance on the part of public authorities and companies. I believe in the strength of a voluntary and collective approach, as demonstrated by the consortium we have created with other manufacturers to improve ecosocial product design. I'm still optimistic, because there's still a way forward, and this is an opportunity for us as industrialists to open up new avenues for innovation.

9 to 10% of rainfall enters the water table.



-20% water consumption reduction target between 2018 and 2024 in the Pierre Fabre Laboratories.

04 - Advancing for a better world

### A forward**looking Group**

Interview with Roch Doliveux, Chairman of the Supervisory board.



Roch Doliveux

#### hat conclusions have you drawn from the Transformation plan that was wrapped up in 2022?

Roch Doliveux - First and foremost, the Transformation plan has been a great success, one we can all be proud of. It was ambitious, and the teams rallied to achieve its objectives. I'd like to take this opportunity to congratulate everyone here for their contribution. Thanks to numerous achievements, we have created the necessary financial leeway to invest in our future. As a result, we have been able to acquire new molecules to replace those with patents set to expire in the next ten years. We have also been able to give our flagship brand, Eau Thermale Avène, more resources to accelerate and regain market share.

Finally, this plan has enabled us to make progress on crucial issues, including digital technologies and our environmental footprint. But our transformation is not over yet.

#### What challenges remain?

Roch Doliveux — I think one of the biggest challenges for our Group is achieving the right balance between preserving our strong culture, stimulating innovation, and integrating new talent with kindness and genuine interest. This is absolutely essential to boost our competitiveness. Our environment and our competitors are constantly evolving, and are doing so increasingly quickly. If we do not provide ourselves with the means to gather a quicker pace and become more agile than our competitors, our positions will crumble and this will weaken our longevity. We can also make further progress on our "patient and customer" thrust and on the materialization of our Purpose: caring for the patients and consumers for whom our drugs and dermo-cosmetics are intended. My wish is that each patient who suffers from any of the diseases targeted by one of our drugs, that each person who needs a dermocosmetic product for his or her skin condition, has access to the right product.

#### Where should the Group focus its efforts in the short term?

Roch Doliveux — It is essential that we continue our efforts to build our competitive advantages, for example in innovation and medical care. We must develop our competitiveness, maximize the potential of every individual. We must care for others, our regions and our Planet. We should reioice in our successes and in the impact of the dividends paid to the Pierre Fabre Foundation so that it may continue developing effective and courageous actions.

partnerships with innovative companies.

patents filed

melanoma treated with our products.

# A unique form of governance in France

Interview with Pierre-Yves Revol, President of the Pierre Fabre Foundation and of the Group's holding company.



#### hat do you consider to be the Group's greatest strength?

Pierre-Yves Revol -

Its multidisciplinarity, developed very early on by our Founder. A few years after the launch of a venotonic, which was very innovative for its time, he offered pharmacists the first dermocosmetic products with Klorane in 1964, then Ducray in 1969. It was a risky bet, but was based on a firm belief: pharmacists were best placed to recommend safe and effective cosmetics. As a dispensary pharmacist himself, he was aware that his colleagues were ready to follow him in this diversification, provided that the products on offer were different from the cosmetics sold in other channels. Now, six decades later, other players have joined us in this market, but we remain the only ones to offer such a wide range, from drugs to cosmetics and daily health products. Operating in markets with very different business cycles offers a considerable advantage.

#### How would you describe the relationship between the Group and the Foundation?

Pierre-Yves Revol -

The Foundation holds the Group's capital and therefore quarantees its independence. Its action program is financed mainly by the Group. This highly virtuous system is therefore based on the Group's ability to generate sufficient return to cover all its investments and, in addition, to pay a portion of its profits (around 10%) to the Foundation. The Foundation is dedicated solely to its publicinterest mission: give access to care and quality drugs in the least developed countries, mainly in sub-Saharan Africa. So the Foundation is not involved directly in the management of the Group, whose supervisory body is the holding company Pierre Fabre Participations, and its action programs are unconnected to the Group's activities. This is what makes the governance system desired by Pierre Fabre so honorable.

# AND INNOVATE."

Pierre-Yves Revol





#### 2023 marks the 10th anniversary of Pierre Fabre's passing. what remains of his leaacy? Pierre-Yves Revol

The essentials live on, not least a product portfolio that he largely developed himself, which offers a good balance of medical products and dermo-cosmetics. Secondly, the ability and audacity to project and innovate by drawing inspiration from the benefits of science and nature. Both are still relevant today. Some examples: Green Mission and the Green Impact Index, and our developments in Innovative oncology. These all have the same aim that Mr. Fabre did: to stand out from the competition and turn to niche markets often neglected by the big players. I would also add team renewal and internal promotion. Pierre Fabre had a great propensity to surround himself with young talent and to promote them within the company.

06 - Advancing for a better world



The Pierre Fabre supervisory board

#### he Supervisory Board safeguards our longterm strategic vision.

It has 12 members from a broad range of backgrounds and with complementary expertise. Each member uses their experience to secure the Group's success, identifying, nurturing and enriching our long-term policies and facilitating their implementation.

**The Supervisory Board:**Board members appointed by the General Assembly

- MS. MARIE-ANNE AYMERICH
- MR. JEAN-LAURENT BONNAFĒ
- MR. JEAN-FRANÇOIS COURET
- MR. ROCH DOLIVEUX
- MS. ISABELLE GIROLAMI
- MS. MARIE-FRANCE MARCHAND BAYLET
- MS. RACHEL MAROUANI
- MR. OLIVIER SADRAN
- MR. EDUARDO SANCHIZ
- SAS PIERRE FABRE PARTICIPATIONS REPRESENTED BY MR. PIERRE-YVES REVOL

**Supervisory Board:**Board members appointed by the employees

- MS. AGATHE AMARA
- MR.BERTRAND BOTREL

## A unique shareholding structure

#### A unique shareholding structure

Pierre Fabre Laboratories is based on a unique shareholding structure, in accordance with the wishes of its founder to ensure stability and independence: the governmentrecognized public-interest Foundation and our employees are the only shareholders. This atypical capital structure preserves our independence and focuses on the long term, for the benefit of patients, consumers, employees and stakeholders. And, by its very nature, it ensures that we remain a missionbased company, because the dividends paid fund the humanitarian projects of a government-recognized public-interest fondation.

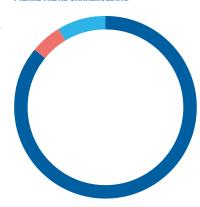
#### The Foundation, our majority shareholder

Recognized as a French "public interest" organization, the Pierre Fabre Foundation holds 86% of shares of Pierre Fabre SA. It strives to carry out its mission every day: enable populations of the Global South to have better access to quality drugs and health care. The Foundation delegates Group management control to Pierre Fabre Participations, which nominates the main company leaders while ensuring that its founder's humanist values are observed.

#### **Employees, co-owners** of the company

Our employees are the Group's second largest shareholders: they hold 9.2% of the capital. The Ruscus employee stock ownership plan involves them in the company's development, allowing them

#### PIERRE FABRE SHAREHOLDING



to benefit from the fruits of our growth. Initially deployed in France in 2005, it has since been extended to 13 countries. In 2022, 85% of employees eligible for subscription were shareholders. This level of support is a demonstration of their confidence in their Group's strategy and its success. And our employees want to preserve this singular model, which allows fair distribution of the value created from everyone's work.

**Pierre Fabre Foundation** 

**Treasury stock** 

on five priority areas: training of drugs specialists, access to care for the most vulnerable, combating sickle-cell disease, dermatology in tropical regions and e-health. It conducts over 30 programs in Haiti and Lebanon. It had a budget

The Foundation trains health care professionals all over the world. Here, the faculty of pharmacy in Vientiane (Laos).

#### THE PIERRE FABRE FOUNDATION

The Pierre Fabre Foundation focuses sub-Saharan Africa, Southeast Asia, of 12 million euros in 2022.





### **Our business** model

ierre Fabre Laboratories business is guided by its Purpose: "Every time we care for a single person, we make the whole world better." It inspires all employees in their daily work and in every strategic décision made. This Purpose is the foundation of our Pierre Fabre business model. which places a focus on listening to patients and health care professionals to shape the innovative solutions of tomorrow.

in Dermo-

Cosmétique

and Personal

Care of which

21% in e-retail.

in 2022, +10.1% vs Care. 2021. (published rates)





Pierre Fabre is known for its dual medical and dermo-cosmetics expertise. This singular position allows us to take a holistic approach. giving successive consideration to disease prevention, its therapeutic treatment and, finally, management of the side effects of treatments on the skin, hair and oral health.

This dual expertise is deployed in various fields, covering both common ailments and rare diseases: skin care, hair care, oral hygiene, dermatology, oncology, chronic diseases and everyday pathologies.

The Transformation plan, which was completed in 2022, allowed the Group to consolidate the fundamentals of this model and to assert its unique positioning, which combines medical expertise and naturalness for the benefit of people.

#### **Strong ambitions** for each activity

Through its Medical Care activity, Pierre Fabre strives to bring promising treatments to patients with unmet medical needs in precision oncology, medical dermatology and rare diseases.

This activity also offers a comprehensive range of OTC products in pharmacies to deal with everyday



The Group's positioning combines the best of medical science and naturalness for the benefit of people.

ailments, as well as treatments prescribed by general practitioners for managing chronic diseases and deficiencies.

Our Dermo-Cosmetics & Personal Care business is tasked with caring of diseases of the skin and scalp, to improve the lives of patients and consumers. Its leading and complementary brands work as closely as possible with health care professionals and their patients to develop innovative and effective

**CLOSE-UP: OUR PIERRE FABRE** 

**Every time we innovate** to help each person live better.

Every time we repay nature for her treasures.

Every time we share the fruit of our efforts with those working and living beside us.

**Every time the Pierre** Fabre Foundation improves access to health care for those most in need.

Every time we care for a single person, we make the whole world better.

The Pierre Fabre Group

draws on 40 years of

experience in the field

Digitalization at the heart

/patient centricity.

of the Pierre Fabre group's

strategy to improve consumer

of oncology.

to provide support

associations, to better identify needs and together create solutions that improve the quality of life of patients and their families.

The Group also collaborates with health care professionals, to enrich the trust built up over 60 years. Our field teams meet with some 9,500 oncologists worldwide each year, more than 35,000 European doctors prescribe our dermo-cosmetic treatments, and we have developed numerous training programs for pharmacy teams, including on smoking cessation.

treatments that respect the environment and meet the same ethical and scientific standards as prescription drugs.

Working closely with patients and health caré professionals

Pierre Fabre Laboratories still operates from its home region, and now also worldwide, with the aim of cultivating direct contact. Its credo: show agile empathy to understand and meet the needs of patients, consumers and health care professionals.

This has strengthened our relationship with patients and consumers, with the help of digitalization, which we use to better appreciate consumer needs. We have also enhanced our links with patient

12 — Advancing for a better world Annual report 2023 - 13

# A successful Transformation plan

B

etween 2020 and 2022, the Pierre Fabre laboratories implemented a Transformation plan of unprecedented scope, organized around five pillars. It had precise and ambitious objectives and involved the entire company, all of its business lines, its organization and its culture.

The plan was designed in line with the Group's values to restore profitability, ensure the company's longevity and better meet the expectations of customers and partners, in particular patients, consumers and health care professionals.

It was carried out under exceptional and unpredictable circumstances: health crisis and cyberattack, international tensions and even raw material supply difficulties. These events complicated its roll-out and highlighted its necessity.

It owes its success to our employees' combined efforts, individual agility and collective adaptation.

### Assert a medical & naturalness positioning that is both authentic and differentiating

The Transformation plan is rooted in the assertion of a unique positioning based on the alliance of medical and naturalness for the benefit of people.

In 2020, a Corporate Medical & Patient / Consumer Relation Division was created to improve patient and consumer management by placing them at the center of the care pathway. Then there is Green Mission Pierre Fabre, which is dedicated to CSR and naturalness and is the source of inspiration for our Green Impact Index, the first social and environmental scoring tool for cosmetics and family health products.

"WE HAVE FULLY
TRANSFORMED OUR
COMPANY. WE HAVE
CREATED A NEW BASI
AS A TEAM, WHICH
WE CAN NOW USE
TO PROGRESS
EVEN FASTER AND
FVFN FIIRTHFR"

Ēric Ducournau, CEO of Pierre Fabre Laboratories





The Transformation
Plan owes its success
to your employees'
combined efforts.

02.

Pierre Fabre pursues its commitment to preserving biodiversity.



ດວ

#### THE 5 OBJECTIVES OF THE TRANSFORMATION PLAN

PILLAR		2022 OBJECTIVE SET AT THE START OF THE TRANSFORMATION PLAN	RESULT ACHIEVED IN 2022
Medical and naturalness	P	80% of new Dermo-Cosmetics & Personal Care products comply with the Conscious Care initiative	95%
Portfolio and geographical footprint	€	At least 45% of regions deliver a direct cost EBIT of over 30%	<b>59</b> %
Efficiency	۵	EBIT between 9 and 10%	9.5%
Digital	×	20% of Dermo-Cosmetics and Personal Care sales generated online	21.2%
Organization	<b>88</b>	100% of employees repositioned within the new organization	100%

14 — Advancing for a better world

Annual report 2023 — 15

Almost

of Dermo-Cosmetics and Personal Care sales were generated by eco-designed, socially-responsible products (A and B rated under the Green Impact Index) in 2022.

the Group's dual medical and naturalness expertise has shaped a new approach to health care, called "Conscious Care", which has brought the Group's brands together around the development of products that are not only safer, but also more effective and respectful of the planet. One of the launches that of the A-Derma Biology range, certified Cosmos Organic by Ecocert.

#### Refocus our portfolio strategy

The Transformation plan has allowed us to optimize our brand portfolio, to better balance the Group's two activities.

The Medical Care activity has been given a new lease of life, with a refocus on oncology and dermatology. In these therapeutic areas, the Group has strengthened its position in niche indications particularly suited to a mediumsized laboratory. As a result, major launches have been made possible in oncology, for treating specific forms and developments of melanoma, colorectal cancer and breast cancer. Several partnerships with innovative biotechs have also been signed, for example with the EspeRare Foundation for the development of the first treatment for XLHED, a rare genetic disease with serious dermatological impacts.

AVENUE HYAURON LANGUE MANAGEMENT MANAGEMENT

The Medical Care activity has been given a new lease on life, with a refocus on oncology and dermatology.

M.
The brand portfolio
has been streamlined
to reflect our medical
and naturalness
positioning.

In dermo-cosmetics, we have streamlined our portfolio to retain only brands that are in line with the Group's medical and naturalness positioning. In addition, an acceleration plan has been put in place to support the development of Eau Thermale Avène.

The Transformation plan has also provided an opportunity to refocus our industrial and service facilities, to promote localized production in France and concentrate on the Group's products.

#### Improve our efficiency to fund the transformation

Fundamental work has been carried out to increase the Group's ability to generate profitable growth, with the aim of achieving greater efficiency.

We have strengthened synergies between the Medical Care and Dermo-Cosmetics & Personal Care activities, for example with the merging of several sales networks in our subsidiaries. The same applies to subsidiaries, where the synergies achieved by placing the two activities under the same general management have led to productivity gains and better profitability.

We have also optimized industrial processes, for example by reducing the number of tube formats from 110 to 10 references. Finally, some activities have been internalized, such as the production of new oncology active ingredients at the Gaillac site.

To take this a step further, the Group has also launched its Operations 4.0 project, to develop production methods using digital technologies, an example being the creation of a new workshop in Gaillac to produce biological active ingredients derived from the microflora in Avène thermal spring water.



point increase in the share of Group revenue generated abroad between 2019 and 2022.

45% average annual increase in digital investments between 2019 and 2022.

95.
Our industrial and service facilities have been refocused to promote localized production in France, concentrated on the Group's products.



Numerous initiatives have been launched to promote more collaborative ways of working.

### Leverage digital technologies to improve consumer/patient centricity

Digital technology offers an opportunity to better understand the expectations of patients, consumers and health care professionals and to customize relations. Our adoption of precision marketing has allowed the Group's brands to foster higher quality digital interactions with consumers.

A unified clinical data platform, the Clinical Data Tower, has been created to gather all the data relating to clinical studies in one place. All our activities and functions are gradually benefiting from a more comprehensive and detailed view to better engage their targets.

Moreover, our capacities for data collection, analysis and exploitation have been strengthened with the creation of a Data Center of Excellence and the establishment in 2022 of a central repository for sharing and cross-referencing data, called the DataMarketPlace.

Increased investment in all digital channels has also contributed to the development of the Group's e-commerce activity, and 21.2% of dermo-cosmetics sales are now generated online compared with 10% in 2019.

"52% OF OUR
DERMO-COSMETICS
SALES AND 23%
OF OUR MEDICAL
CARE SALES ARE
GENERATED BY
ACTIVE INGREDIENTS
MANUFACTURED
AT OUR GAILLAC
SITE IN THE FRENCH
DEPARTMENT OF THE
TARN. IT IS A WAY
OF FURTHER
SECURING OUR
VALUE OF TOTAL

Vincent Huraux, Operations General manager

16 — Advancing for a better world

The synergies between the Medical Care and Dermo-Cosmetics & Personal Care activities have been strengthened.

Green Mission Pierre Fabre, committed to CSR matters and naturalness, is dedicated to implementing the Group's climate



in 2022.

in the engage ment survey



teams participated in the 1,2,3 . Transfo workshops, which are collective transformation review workshops.

**"WE HAVE ACCELERATED THE DIGITALIZATION OF** THE GROWTH OF E-COMMERCE."

Dermo-Cosmetics & Personal Care **Business Unit President** 

#### ••• Transform our organization and ways of working

Deemed too vertical in nature, the company has completely changed its organizational structure. Four Business Units and eight pooled Business Partners are now working to develop the agility required to work better together.

The Executive Committee has been streamlined, to become more agile and give us a more cross-functional vision of our strategic decisions.

Numerous initiatives have been launched to promote more collaborative ways of working, and to better involve employees in the

Group's strategy. Since 2020, employee engagement has been measured each year through an internal survey. The objectives and annual priorities of each Business Unit and department are shared in a transparent manner to promote team alignment. Twice a month, the CEO speaks to employees in a video about the highlights of the past fortnight.Since April 2021, an internal communication platform has been used to inform employees in real time about the life of the Group and to share new content every day.

**Pierre Fabre** and you, shared stories: Acvancing SCIENCE-BASED ANTI-AGING **EXPERTISE** "My job is to identify the causes of skin aging, and then find **Patrick** Bogdanowicz, active substances that target them. Close collaboration with AGING RESEARCHER. Prof. Jean-Marc Lemaître, Director of Research at Inserm PHARMACOLOGY-CLINICAL and an expert in cellular senescence, has helped us to better RESEARCH, DCPC BU understand how senescent cells function. Together, we have deciphered the signals sent by these cells in their immediate environment, which disrupt the functioning of healthy cells and accelerate skin aging. We identified an active substance that blocks these signals. This is how Eau Thermale Avène's Hyaluron Active B3 range was born, the result of more than 6 years of research and a real team effort, which addresses the underlying causes of skin aging." Annual report 2023 - 19

18 - Advancing for a better world

### 2022 in facts and figures

2022 was a year of acceleration and progress for Pierre Fabre Laboratories, marked by the end of the Transformation plan launched in 2019 and the completion of many initiatives.

#### **FEBRUARY**

granted for the use of Milk Thistle in the XeraCalm range, marketed by the Eau Thermale Avène brand to relieve dry skin and itching.

Launch of the Vik

CRC mobile app,

collaboration with

Spain's patient

help colorectal

cancer patients

find answers to their questions.

and their families

developed in

association **EuropaColon to** 



• A pop-up village open to the public created in Castres to celebrate the Group's

anniversary and its Tarn heritage: over 5,000 people visited immersive stands and participated in educational workshops.

Conclusion of an exclusive licensing agreement in urology with Urovant, allowing the Pierre Fabre group to register and market products in Europe.

#### **AUGUST**

Acquisition of a stake in Gennisium Pharma, an innovative French company specializing in niche prescription drugs for premature babies.



Birth of the first baby treated in the ÉDELIFE clinical trial for prenatal treatment of X-linked hypohidrotic ectodermal dysplasia (XLHED), an orphan pediatric and genetic disease.

#### by the Pierre Fabre Eczema Foundation, developed by its expert doctors to help better manage the

**SEPTEMBER** Launch of the

Eczema CARE mobile app (for-

disease.

 AFNOR certification obtained for the Pierre Fabre Group's commitment to corporate social responsibility, and the first major industrial group to receive an



out of 100 in the gender equality index in France.

of the presidents of the subsidiaries of the international division are women.

#### **NOVEMBER**

Presentation of Visible Diseases of the Skin (VDS), the first international epidemiological study on the prevalence and psychosocial impact of chronic visible dermatoses. involving over

Launch of the **Hyaluron Activ** B3 range, characterized by a new cellular senescence approach to combating signs of aging and a reduced environmental footprint.

clinical studies underway, including 2 in China

in the 2022 EPOKA/ ranking (in partnership with l'Étudiant) of of students and recent graduates in the pharmaceutical industry.

> Marketing authorization for a new targeted therapy through a licensing agreement with Atara Biotherapeutics, for the treatment of adults and children with relapsed or refractory Epstein-Barr virus-positive post-transplant lymphopro-liferative disease.

#### **DECEMBER**

favorite companies

Announcement of the creation of the Green Impact Index Consortium

stakeholders representing over 1,000 companies under the aegis of the AFNOR standards organization, to develop an environmental and social labelina tool for cosmetics and wellness products.

participants in 6 countries.

20 - Advancing for a better world

#### **Activity**

We have a particularly clear and inspirational mission: continually innovate to bring patients new care solutions. We have chosen to invest in three main areas: oncology, medical dermatology and dermo-cosmetics. We focus our activity on a major organ of the human body that links these three areas together: the skin.

# Advancing



#### Pierre Fabre and you,

shared stories:

Advancing RESEARCH ON

Health care professionals, employees of Pierre Fabre Laboratories, pharmacists and patient associations, all working to take care of you.





Read the digital version of the annual report at pierre-fabre.com

#### OUR ACTIVITY In Figures:

More than

L,000 clinical studies conducted in Dermo-Cosmetics and Personal Care R&D in 2022.

18

million euros invested in clinical studies in 2022 by Medical Care.



Advancing

### A GLOBAL APPROACH TO HEALTH CARE

ealth is more than just the absence of disease or infirmity; the World Health Organisation (WHC) defines it as a state of complete physical, mental and social well-being. In line with this holistic approach, Pierre Fabre Laboratories prioritizes a "prevent, treat and support" continuum. The company uses the complementarity of its two medical and dermo-cosmetics activities and new digital technologies to provide solutions for the global management

#### Improving comfort for patients

of many diseases.

One of the Group's key oncology products is a targeted oral therapy for patients with metastatic melanoma. These types of cancer drugs can cause various side effects, including cutaneous dryness.

To reduce these effects and promote patient well-being and quality of life, a pilot initiative was launched at the end of 2022: provision of a kit containing five Eau Thermale Avène dermo-cosmetic products and an accompanying booklet, issued to patients with B-RAF-mutated metastatic melanoma and starting their treatment with targeted therapy.

"OUR UNIQUE POSI-TIONING ALLOWS US TO OFFER A GLOBAL APPROACH TO PATIENT MANAGEMENT FROM PREVENTION TO TREATMENT TO POST-TREATMENT SUPPORT, WITH CARE AND SERVICES ADAPTED TO EACH STAGE OF THEIR CARE PATHWAY."

Nuria Perez Cullell, Medical Affairs and Patient & Consumer Relations Vice Preside<del>nt</del> The kit is delivered by their pharmacist with the aim of informing and helping patients to manage the adverse skin reactions possible during treatment. The test is currently underway in France and involves around 50 pharmacies. It will be proposed for international deployment at the end of the pilot phase in late 2023.

#### Supporting colorectal cancer patients

Colorectal cancer (CRC) is a difficult disease that has a considerable impact on patient quality of life. To help patients cope with the difficulties they face, Pierre Fabre's Spanish subsidiary has partnered with WeFight, a company specialized in the development of virtual assistants for patients and their families.

01.



Pierre Fabre Laboratories develop flagship oncology treatments and strive to reduce side effects through a pilot initiative The objective of the surveys conducted on skin diseases and their consequences is to provide enhanced treatment for patients.

03.

The Group's unique positioning provides an ideal view point for holistic patient care.



diseases worldwide
To better understand the impacts
of skin diseases and their conse-

of skin diseases and their consequences on the lives of those suffering from them, the Pierre Fabre Group has launched a major survey named ALL.

**Understanding skin** 

The aim is to build the largest international private database on skin diseases, representing all skin types, all skin colors and all pathologies. To achieve this, the survey has been distributed to 50,000 people in 20 countries.

It focuses on all aspects of a patient's care pathway and on the impacts of these disease on all aspects of everyday life. The aim is to encourage more comprehensive treatment, better suited to patient pathologies: acne, eczema, psoiases and vitiligo.

Launched in 2022, the study will be deployed over five years with progressive analyses by pathology and by country. The data will namely be shared with the medical community during scientific congresses.

**22%** 

of patients who stayed at the Avène Hydrotherapy Center in 2022 came to gather strength following cancer treatment. This partnership has given rise to ViK CRC, a mobile app for patients with colorectal cancer. Developed in collaboration with a scientific committee, including various health care professionals and Spain's patient association EuropaColon, ViK CRC adapts to the specific nature of Spain's care pathway.

ViK CRC can now use its evolving database to answer over 1,250 questions, in simple language accessible to the general public. The content was developed to meet the needs and concerns of patients, as reported by the patient association and refined in focus groups.

At the end of 2022, ViK CRC had almost 1,400 users. A satisfaction survey showed that 87% of them were satisfied with their experience. Good reasons to consider introducing ViK CRC in other countries.

### A LOOK AT OUR SOLUTIONS

01.
The Group's therapeutic range covers a number of chronic diseases or chronic deficiencies.

he Group offers a wide range of dermo-cosmetics and therapeutic solutions and takes a global approach to prevention, support and treatment in order to care for each person.

#### Caring for skin and hair, promoting oral hygiene

Caring for each person means first of all combining our expertise in dermatology, dentistry and cosmetology to create targeted dermocosmetics and oral hygiene products that enhance the daily lives of our patients and consumers. These products are designed and developed with the help of health care professionals. A-Derma's EXOMEGA ALLERGO range offers, for example, the first care products specially created for atopic and allergic patients, thanks in particular to the ultratolerability of our preservative-free Sterile Cosmetics technology. Pierre Fabre Oral Care is pursuing its drive for the medical development of dental accessories,

#### CLOSE-UP

\*Over 15% of dental

plaque removed with the 15/100 reference.

The Hyaluron Activ B3 range is characterized by a new approach to combating signs of aging and a reduced environmental footprint. Six years of work in collaboration with Inserm have allowed the Eau Thermale Avène teams to demonstrate how an approach centered on senescent skin cells can reverse the aging process and boost cell regeneration.

assess the effectiveness of toothbrushes on the removal of dental plaque using a robot that perfectly reproduces brushing movements. This protocol has confirmed the superiority of INAVA/ELGYDIUM Clinic toothbrushes compared to the main competitors\*.

with a comparative method to

#### **Treating skin diseases**

Caring for each person means developing solutions for dermatological diseases, including the rarest. Pierre Fabre's products treat common skin conditions, such as atopic dermatitis, psoriasis and acne, and since 2022 actinic keratosis, a pre-cancerous skin lesion located mainly on the face caused by regular and excessive sun exposure.

The Group is also dedicated to the development of new treatments for rare dermatological diseases, such as severe infantile hemangioma and ectodermal dysplasia (XLHED).

The Group invented Sterile
Cosmetics for people with
hyper-sensitive or intolerant
skin who want to avoid
preservatives altogether.

Research and innovation incite the Group to continually enhance its existing products.



28
launches of new dermocosmetics products in

2022.

Dermatology is the specialty that covers the greatest number of rare pathologies in the world.

#### **Treating cancer**

Caring for each person means helping to prevent and fight cancer. Pierre Fabre Laboratories has been conducting research and development in oncology for over 40 years. Pierre Fabre currently proposes solutions for preventing, treating and fighting melanoma and colorectal, breast and lung cancer.

Our Transformation plan has also prioritized the development of our portfolio of oncological products. Our R&D efforts have focused on targeted therapies, in "niche" and orphan indications.

To accelerate innovation and meet the most critical needs, Pierre Fabre has adopted a high-added-value partnership approach. Our partnership initiated with Array and continued with the pharmaceutical laboratory Pfizer has enabled the development and marketing of a targeted treatment in oncodermatology. New indications, such as lung cancer, are also under development.

Similarly, Pierre Fabre's partnership with Puma Biotechnology is giving people with HER2-positive breast cancer access to innovative treatment throughout Europe and in other regions, including China, and Europe.



04.
To care for hair,
René Furterer
creates products
with the perfect
blend of ultimate
sensory appeal,
effectiveness and
100% natural-origin
key ingredients.

26 — Advancing to take care of you

Annual report 2023— 27



sustainable partnerships through close collaboration with passionate scientists.

With health care professionals and patient associations, the Group helps to prevent relieve and treat everyday ailments for everyone.

#### CLOSE-UP

Pierre Fabre has provided the very first treatment for adults and children with relapsing or refractory Epstein-Barr virus-positive post-transplant lymphoproliferative disease. This rare, acute and generally fatal malignant hematological tumor occurs post-transplant. **Developed by Atara Biotherapeutics,** this treatment is marketed in Europe by Pierre Fabre under a licensing agreement.

#### Treating everyday ailments

Caring for each person means supporting each person in their daily lives. To this end, Pierre Fabre offers a wide range of family health treatments, available with or without a medical prescription, for sore throats, smoking cessation, urinary infections and even painful periods.

A new product for preventing vitamin D deficiency will soon be launched in several European countries under a licensing agreement signed in 2022 with the Belgian company Nutrimed. Pierre Fabre Laboratories are also France's leading laboratory for products designed to help people quit smoking and thus prevent lung cancer.



#### therapeutic areas, including urology, women's health and rheumatology. In 2022, Pierre Fabre acquired the rights to market a treatment for overactive bladder in Europe as part of a licensing agreement with Urovant Sciences. This clinical condition manifests as involuntary muscle contractions of the bladder and can be incapacitating.

••• Treating chronic diseases

Caring for each person means

helping to improve treatment of

Group cover a broad spectrum

of such pathologies and help to

improve the lives of patients in many

chronic diseases. The prescription

drugs marketed by the Pierre Fabre



# RESEARCH & DEVELOPMENT: CREATING VALUE FOR TOMORROW



**€171**million invested in R&D in 2022.

#### CLOSE-UP

Pierre Fabre Laboratories has partnered with the EspeRare Foundation to develop a ground-breaking intrauterine therapy for the treatment of ectodermal dysplasia (XLHED), a rare genetic disease that affects approximately 400 male babies in Europe each year. A clinical study conducted among pregnant women carrying a fetus with the disease gene began in November 2021, and the first patient was treated in July 2022.

o offer ever more effective therapeutic and dermo-cosmetic solutions, Pierre Fabre Laboratories has always invested in R&D, in line with one of the pillars of its Purpose: "Every time we innovate to help each person live better."

#### Developing new treatments to satisfy unmet medical needs

The field of possible therapeutic options is still immense for patients with cancer, dermatological diseases or rare diseases. Less than 5% of rare diseases – in other words, affecting fewer than one person in 2,000 – now receive treatment, yet over 300 million patients are affected worldwide. Having invested for 40 years in oncology research, and given the profound and continual changes in science and innovation in this field, the Group is now focusing on targeted therapies, i.e. molecules capable of inhibiting mutations causing tumor disorders in cells.

Against this backdrop, the Group is working to strengthen its expertise in targeted therapies, as well as in areas such as data. To build its future portfolio, the Group is accelerating its early research on new targeted therapies in partnership with innovative biotechs. Most recently came the signing of a partnership in February 2023 with the American biotech Scorpion Therapeutics. Together, the two companies plan to initiate the codevelopment of two compounds in precision oncology for treatment of a very specific form of non-small cell lung cancer.

Francesco Hofmann, Medical Care R&D Director, explains: "Our goal is to have a pipeline of four to six active ingredients in clinical development within five years. To guide us in our investment decisions, we have set up an Advisory Scientific Committee that includes five researchers and clinicians internationally recognized in oncology."

#### Developing cosmetics with more holistic benefits

In dermo-cosmetics, Pierre Fabre is working to develop treatments with high added value, using specific technologies while garanteeing the sustainable sourcing of ingredients. The R&D teams use techniques from the medicalworld, for example the interactome, which deciphers all the existing molecular interactions within a cell, tissue or organism. This holistic approach has enabled the development of products targeting all the factors (genetics, environmental, etc.) triggering a skin condition.



**18** 

patents filed in 2022.

75 scientific papers presented in scientific journals and at congresses.

We already have the interactome to thank for the new Hyaluron Activ B3 anti-aging range by Eau Thermale Avène, launched in 2022. Other ranges will also benefit in 2023 from this major field of research, including our sun protection, hair care and anti-acne products.

Xavier Ormancey, Dermo-Cosmetics & Personal Care R&D Director, explains: "We also rely on biomimicry, with treatments that replicate the defense mechanisms of living things. Initially focused on skin care, this approach is now being studied for sun protection and healing, based on the self-protection strategies of lichen and algae."

#### "BIOMIMICRY IS A STRATEGIC PRIORITY FOR SUSTAINABLE AND EFFICIENT INNOVATION."

Katia Ravard, Project Manager and Head of Biomimicry, Dermo-Cosmetics & Personal Care

30 — Advancing to take care of you

Annual report 2023 — 31



# HOW CAN WE BETTER UNDERSTAND THE NEEDS OF OUR PATIENTS AND CONSUMERS?

23
real-life studies underway.

new real-life studies launched on average each year.



patient associations supported by the Group.

ow more than ever, patients and consumers want to be heard; they want to know we are sensitive to their needs. To achieve its purpose, Pierre Fabre strives to design innovative solutions inspired by consumers and patients themselves. To define their needs and propose appropriate solutions, the Group focuses on active listening and co-development.

#### Working hand in hand with patient associations

To better understand the experiences of people living with a disease, the Group works closely with patient associations. These exchanges are an important source of information on unmet needs. They also help to identify new avenues for collaboration.

Pierre Fabre is currently working with more than 70 patient associations around the world on the development of new digital products, services and applications, in the fields of oncology, dermatology and rare diseases.

For example, the Group co-developed a charter in 2022 for all our dermo-cosmetics brands. It was co-created with representatives of associations as well as patients, who indicated the stages during which they wanted to be consulted to provide real added value.

Although the spirit of this approach is not entirely new for the Group, it now ensures the voice of the patient is taken into account to make a coherent contribution to our dermo-cosmetics brands.

The first products co-developed with patients under the charter will be launched at the end of 2023.

Speaking about this charter, Jean-Marie Meurant, Vice-President of the French Skin Federation and President of the Vitiligo International Patient Organizations Committee, said, "This initiative is to my knowledge a first. It is no longer a matter of patients adapting to products released for sale; instead, it is the products that are adapting to patients. It's a great innovation."

# "AT PIERRE FABRE, WE WORK WITH PATIENTS, FOR PATIENTS, TO IMPROVE THEIR DAILY LIVES AND HELP THEM LIVE BETTER WITH THEIR DISEASES."

Catherine Baissac,
Patient Centricity Manager,
Dermo-Cosmetics & Personal Care

#### CLOSE-UP

In November 2022, Pierre Fabre and the start-up Kap Code presented the results of a study on the difficulties expressed on social networks by patients with five visible skin diseases. This study was conducted using data collected over three years.



#### ••• Generating data

To understand and share the experience of patients, Pierre Fabre is also working on the collection and generation of data.

For example, a Visible Diseases of the Skin study was launched in 2021 in collaboration with five associations to explore the consequences of skin diseases causing damage to the face and hands, i.e. socially visible areas. Some 13,138 people in six countries responded to the study, contributing to a better understanding of problems faced by patients.

Another example came in 2022, when Pierre Fabre set itself the mission of establishing one of the largest dermatological databases by 2026, including all skin types and all skin diseases, with inclusion of data from over 50,000 people and from 20 countries. It is called the ALL program (all skins, all dermatoses, all colors). Data collected will be made available to associations to help them communicate on the impacts of these diseases.

Monitoring digital trends and "social listening" are also important sources of insight, to shed light on specific themes and give all of our business lines a better understanding of the behaviors and expectations of patients and consumers. Clara Thibault, Chief Data Officer, explains: "In 2022, we studied Generation Z's perception of telemedicine and pharmacies. To do so, we listened to conversations about these topics on social networks, in particular on TikTok."

#### **Conducting real-life studies**

Real-life studies also help create a better understanding of patients' needs and preferences, disease burden and relationships to treatments. They enable us to collect data on patient management in routine clinical practice.

Abir Tadmouri, Director of Real-Life Studies, says: "The data from these studies helps us identify the difficulties that patients and their families face. Solutions can then be implemented with health care professionals and patient associations to improve treatment."

Pierre Fabre Laboratories is currently conducting more than 20 real-life studies in different therapeutic areas, particularly on eczema and on the rare genetic disease XLHED (ectodermal dysplasia), with the creation of a metadatabase built from real-life data.



# HOW CAN WE SUPPORT HEALTH CARE PROFES— SIONALS IN THEIR PRACTICE?

oday's health care professionals face many challenges, from taking on new tasks to managing patients with multiple diseases. Pierre Fabre Laboratories maintains strong, long-standing relations with them. Mr. Pierre Fabre, a pharmacist by profession, was always committed to building a relationship of trust with health care professionals, calling on them to contribute to the development of new products and services for the benefit of patients and public health. The company has remained true to this philosophy.

#### **Communicating daily**

How can we stay at the cutting edge of scientific innovation in medical matters? This is a question many health care professionals ask as the pace of innovation accelerates. To help them, the Pierre Fabre Group takes part in numerous professional conferences organized to present solutions and share knowledge. In 2022, the Group participated actively in almost 60 congresses around the world, enabling it to reach over 370,000 health care professionals working in different specialties. For example, Pierre Fabre attended the congress of the European Society of Medical Oncology (ESMO) in Paris in September 2022 and the congress of the European Association of Urology (EAU) in Amsterdam in July 2022, to meet doctors and present its solutions and tools for the treatment of patients with melanoma, colorectal cancer and benign prostatic hyperplasia. And our dermo-cosmetics teams were not to be outdone. They attended the European dermatology congress (EADV) in Milan in September 2022. A symposium was also organized by the Eau Thermale Avène brand on solar radiation and its harmful effects on the skin, while the Ducray brand focused on the topic of hair grafts.

The Group is regularly asked to contribute its expertise on subjects to complement training for future health care professionals. Philippe Augère, Director of Corporate Relations with the Pharmaceutical Profession, explains: "We work closely with pharmacy departments and training centers, giving regular presentations on topics such as smoking cessation or CSR."

#### **Helping with diagnosis**

On a day-to-day basis, the Group also develops solutions to support family doctors who encounter patients with uncommon conditions. Advice from a specialist can help them to rapidly meet the therapeutic needs of their patient while generating savings for the national health insurance system.

To facilitate diagnosis of skin diseases, and via its Dermaweb platform, which was revamped in 2022, the Pierre Fabre Group has launched a tele-expertise service for general practitioners. This service, called Skindiag, allows them to submit photographs of pathological skin to dermatologists to receive their opinion within 48 hours. "This tool is free for general practitioners and a good example of our approach to supporting health care professionals. We are attentive to their needs and try to develop concrete solutions to meet them," says Véronique Fabre, Global Digital Manager in the Medical and Consumer Patient Relations Department.



#### "COLLABORATION WITH HEALTH CARE PROFESSIONALS IS IN OUR DNA."

Véronique Fabre, Scientific Digital Manager, Medical Affairs and Patient & Consumer Relations

01.





#### CLOSE-UP

Eau Thermale Avène has partnered with Dr. Giuseppe Argenziano of the University of Campania in Naples on the development of YOU dermoscopy, an app designed to help dermatologists identify dermatological lesions (including in multiple forms of melanoma). Dermatologists can also use it to practice and to share specific cases with a large community of experts. The app is available in 11 languages and has over 28,000 users in 150 countries.

#### ••• Facilitating patient cares

With this in mind, the Group is also developing tools in oncology. Patients treated for cancer face specific problems. To help pharmacists and their teams provide appropriate care, Pierre Fabre has developed a site called Oncoguide.com. Launched in France in 2021, it was extended to the Maghreb countries in 2022.

It helps them prepare and hold pharmaceutical discussions in the field of oncology. It is an effective toolbox, providing information on the pathology, on good treatment adherence, on supportive care to help reduce pain and discomfort caused by the adverse effects of chemotherapy and radiation therapy, and finally on patient psychology.

Pharmacy teams can use Oncoguide.com to better understand what patients and their caregivers experience and provide comprehensive support (emotional management, advice on nutrition and physical activity, return to work, etc.). Oncoguide.com is currently available in four languages.

Other tools are also available to health care professionals, such as the Tabagora platform to support smoking cessation and therapeutic education modules on atopic eczema.

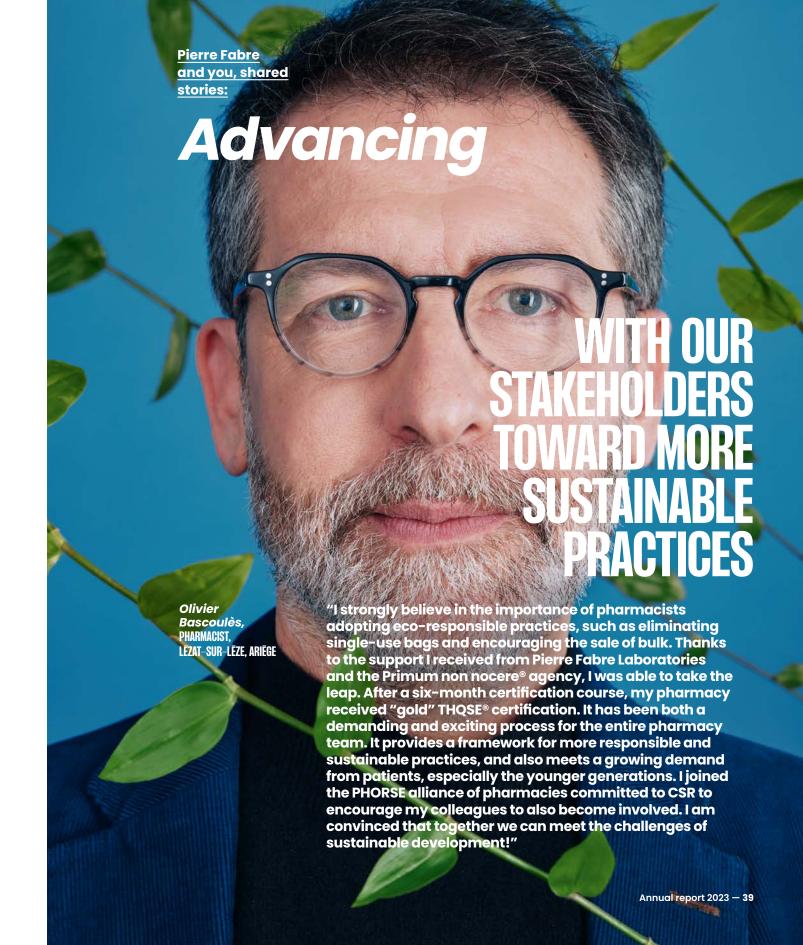
#### **Preparing for tomorrow**

The Group is committed to supporting health care professionals beyond the scope of treatment, so has also developed a Pharmacie Engagée Green project with the agency Primum Non Nocere® to promote "green pharmacies". This support solution enables the pharmacists involved to assess and professionalize their CSR approach, and to obtain the THQSE (very high-quality health, social and environmental) certification. To date, 22 pharmacies have obtained the label and are approached regularly by colleagues wishing to follow their lead.

The Retail Academy initiative also offers a series of training courses to increase pharmacists' team management, business performance and CSR skills. Some 100 pharmacists attended the nine sessions organized in 2022.

Through these numerous programs, Pierre Fabre Laboratories strives to remain true to its founder's wish: to be the leading and best partner of health care professionals.

**CII.**The relationship of trust between Pierre Fabre and health care professionals has been built by listening to their needs and patients' needs.



# PREVENTION: A KEY FACTOR FOR SUCCESS

"FOR PINK OCTOBER,
11 EMPLOYEES
FROM AROUND THE
WORLD WHO HAD
EXPERIENCED THE
DISEASE GOT INVOLVED
TO REMIND THEIR
COLLEAGUES OF THE
IMPORTANCE OF
EARLY DIAGNOSIS."

Soraia de Matos, Patient Centricity Project Manager Medical affairs and Patient Consumer Relation

\*7.9% in France according to DREES (Research, Studies, Assessment and Statistics Department), 6% in OECD countries



iven the stark reality of an aging population in all Western countries, in addition to Japan and now in China, and as health care spending explodes\*, prevention has become fundamental. It helps limit or delay the onset of diseases, to ensure early and therefore less costly treatments, and to improve the quality of life of patients and their caregivers.

Pierre Fabre has always favored a global approach to care, based on the complementary nature of its activities – pharmaceuticals, family health care and dermo-cosmetics – which give it a holistic view of health. Its diversified and complementary product ranges place the company in a unique position in the industry to offer therapeutic treatments and patient support as well as prevention solutions: products (sun care, smoking cessation), tools, services and information.

#### Raising public awareness

Throughout the year, Pierre Fabre is actively involved in the major campaigns organized to raise awareness of cancer and the importance of screening among both the general public and employees: Blue March for colorectal cancer, awareness of melanoma in May, and Pink October for breast cancer.

Initiatives are multiplying in France and in our subsidiaries to reach as many people as possible and encourage them to be tested. Among the many examples, two mobile breast cancer screening units were deployed in Morocco as part of Pink October. This activity covered two rural regions of Morocco, in partnership with the authorities and associations. The project involved 150 volunteer doctors, who were able to examine more than 800 women. The Group also used its expertise in dermatology to carry out an active prevention campaign in 2022 on actinic keratosis, a disease that is directly linked to excessive sun exposure and which mainly affects bald men who expose their head to the sun without protection.

In addition to these campaigns, the Group takes action in favor of prevention that involves all brands and the development of services and tools to promote identification of risks. The Eau Thermale Avène brand's commitment to the European Skin Cancer Foundation (ESCF), which works on educating people about skin cancers, is just one example.



20 sites in France participated in the Pink October campaign.





Since 2010, the ESCF has been rolling out SunPass certification for institutions caring for young children, attesting to the implementation of sun protection measures.

#### Helping health care professionals strengthen prevention

Health care professionals are also key players in prevention because they are in direct contact with patients. The Pierre Fabre Group works closely with them to involve and train them.

This is how Tabagora was created, a free smoking cessation training platform for health care professionals (doctors, pharmacists, tobacco treatment specialists, etc.). It includes online training modules, summaries of current events and patient cases developed with tobacco experts.

Tabagora helps to care both for the general population and for specific populations, such as pregnant women. A follow-up kit is also offered to health care professionals to support their discussions with patients.

Furthermore, targeted actions have been developed for pharmacists, who play an advisory and local role. To mark Pink October, pharmacists in France were offered training to help them raise awareness among women about breast cancer and self-examination.

#### Mobilizing and involving employees

The Group's employees are fully involved in prevention initiatives, acting as ambassadors and helping to amplify them.

Soraia de Matos, Patient Centricity Project Manager, explains: "For Pink October in 2022, 11 employees agreed to share their experience as a patient or loved one of a patient suffering from breast cancer." Their stories about the importance of early diagnosis and what helped them cope with the disease were shared on social networks and reached 5.5 million people.

#### CLOSE-UP

In May 2022, the Group presented the results of the SAFE (Sunscreen Assessment Family Experience) study on the habits and conditions of sun exposure and protection among adults and children in seven Northern and Southern Hemisphere countries. It reveals that sun protection recommendations are insufficiently followed. The Group is therefore reminding people of best practices and working to disseminate the information.

Pierre Fabre Laboratories has always been at the cutting edge when it comes to corporate social and societal responsibility (CSR). We draw inspiration from our founder's humanist values, his love for biodiversity and his visceral attachment to his native region and its inhabitants. We are committed to carrying on his legacy, which, ten years after his passing, has never been so relevant. Aligning our convictions with the reality of global economic competition is a daily challenge, yet our 9,600 employees make it their priority.

# Advancing



#### Pierre Fabre and you,

shared stories:

From operations to HR, all Pierre Fabre Laboratories employees are committed to serving the common good.



Read the digital version of the annual report at pierre-fabre.com N FIGURES

netric tons of clants extracted ach year in spillac.

natural active ingredients routinely

# FOR COMMON GOOD

## **Green Mission:** innovating sustainably

The Green Mission Pierre Fabre Department steers the Group's naturalness and CSR / sustainable development approach. Created in 2019 to accelerate our ecological transition, it is now creating a virtuous dynamic at all levels of the company.

of sales are generated by socially sustainable, eco-designed products excl. MA and accessories).

he Group pursues an ambitious climate strategy. What were our main achievements in 2022?

#### Florence Guillaume -

We reduced our carbon footprint by 11% between 2017 and 2021 across all scopes, and are on track to meet our target of -33% by 2030. Many concurrent projects have made significant progress thanks to the involvement of all our business lines (energy, water, waste, ecosocial product design, innovation in the circular economy, etc.). We have obtained AFNOR certification for our corporate social responsibility at the "exemplary" level,



in further recognition of our efforts. We are the first major industrial group to obtain this rigorous certification. Finally, over 1,500 employees contributed to environmental and social actions in 2022 as part of our Green Mission Days, a testament to our strong collective commitment!

With contributions from Florence Guillaume, Green Mission Pierre Fabre Vice President, Séverine **Roullet-Furnemont, CSR Director** and Laëtitia Favier, Project Manager at Green Mission Pierre Fabre.

The Pierre Fabre botanical garden is helping to preserve almost 1,200 endangered

An experimenting garden is dedicated to research: in vitro culture tests, culture tests on exotic species, etc.



DETAILS OF CO., EMISSIONS BY CATEGORY

Purchasing Upstream and downstream logistics Fixed Assets End-of-life cycle Travel

#### How does the Group measure its carbon footprint?

Laëtitia Favier — We have two main objectives: to monitor the evolution of our emissions in relation to our reduction commitment, and to identify our main sources of emissions. To this end, we determined our Group carbon footprint in 2022 for the years 2019 and 2021 with our partner Carbon 4 and the Sweep tool, which allows semiautomated data collection and processing. This same exercise was also carried out for the first time in 20 of our subsidiaries.

Our total emissions are thus estimated at 390 kt of CO2e for 2021 across our entire value chain. Purchasing is the main source of emissions, accounting for over two-thirds of the total, with logistics, energy and travel accounting for the remaining share. In liaison with the finance department, we are currently testing an internal carbon pricing approach to incorporate it into our investment project selection process from 2023 onwards.

The green spaces of the Botanical Conservatory are planted and designed to respect and consolidate the LPO-certified bird sanctuaries

44 - Advancing for the common good Annual report 2023 - 45

reduction in **CO**<sub>2</sub> emissions expected between 2017 and 2030 in

our global trajectory.

with the Green Impact Index, 82% of which are rated A or B.

> Over 60% of the Group's sales are generated by active ingredients



from nature.

"TO DATE, WE ARE THE ONLY INDUSTRIAL **GROUP TO HAVE RESPONSIBILITY AT** THE 'EXEMPLARY' LEVEL".

Florence Guillaume **Green Mission Pierre Fabre Vice President** 

The Pierre Fabre Laboratories launched its Green Impact Index methodology in 2021 with the aim of opening it up to other companies. Where do you stand? Séverine Roullet-Furnemont —

We are currently finalizing the AFNOR specification, which will describe the methodology for rating the environmental and societal impacts of health and well-being products in order to ensure greater transparency for consumers. Designed initially as an internal tool, the Green Impact Index incorporates 20 criteria (14 environmental and 6 societal) to analyze both

metics industry, and is in the process of redefining the criteria for the new common methodology for 2023.

product formula and packaging. No project is accepted by Pierre Fabre unless it is eco-socially designed (A or B). The consortium now counts 25 players in the cos-

## **Towards** greener operations

022 marked an acceleration in the actions carried out by our Operations teams to reduce the environmental impacts of our activities, in line with the Group's climate strategy. These included measuring emissions, implementing short-term improvement actions, and launchina projects to shape the future.

#### Improving the energy efficiency of facilities

Several key actions undertaken in 2022 have reduced the energy consumption of facilities: pipe lagging and insulation, optimized settings for air treatment units, voltage regulators, replacing lighting, etc.

In addition, a €10 million investment is currently underway to modify the heating circuits and gas treatment at our Gaillac site, which specializes in the production of pharmaceutical active ingredients. Starting in 2025, the site's direct CO<sub>2</sub> emissions will be reduced by 10% compared to 2021.

Finally, the share of renewable energies in the Operations mix is increasing. In 2022, 50% of gas

Actions have been implemented to reduce energy consumption in our manufacturing

reduction in

energy con-

compared to

reduction in

tion in 2022

compared to

waste produc-

sumption in 2022

The share of renewable energies in the energy mix is growing.

consumption at the Soual site was replaced by biogas, and the instal-

lation of photovoltaic panels was

approved for production (Soual,

reduction in water consumption in 2022 compared to 2018.

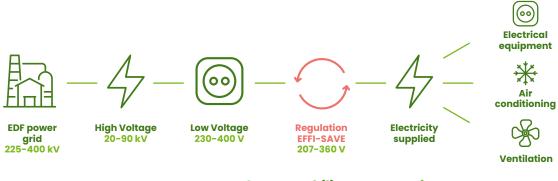
Gaillac) and distribution (Ussel) sites.

Using less water

In addition to immediate actions taken to reduce water consumption (reduction or elimination of watering, improvement of cleaning processes, etc.), the teams have launched a series of transformative projects.

Annual report 2023 - 47

46 - Advancing for the common good



Lower - Regulate - Stabilize - Economize

"2022 WAS A PIVOTAI

Arnaud Oblinger, Operations Health, Safety & Environment Director

••• These include a project for a "closed loop" facility at the Soual site and a new water purification plant, known as an "osmosis unit," at the Gaillac site. The aim is to reduce consumption by 100,000 m<sup>3</sup> per year by 2026, with the first measurable effects anticipated from 2023.

#### **Reducing waste**

To promote a circular economy, the Operations teams are multiplying initiatives to reduce the waste generated by product manufacture: reuse of plant waste in a biomass boiler, wooden pallets used as raw materials for finished products, and recovery of co-products.



#### **Reducing our indirect** CO emissions

As the main contributors to our company's carbon footprint, raw materials, packaging and transport are subject to a policy of constant measurement and reduction by the industrial and logistics purchasing departments. New measurement tools have been put in place to guide the actions launched, which have confirmed the importance of switching to biofuel for the shuttle trucks connecting our sites from 2023 onwards. These actions come as part of our Ecovadis and Fret 21-accredited initiatives.

CLOSE-UP

A voltage regulator has been successfully tested at the Soual plant. It will soon equip all the Group's sites. It is designed to lower the electrical voltage delivered to machines. It is an innovation that generates 7 to 8% energy savings at constant production volumes.



A "waterless"

manufacturing

plant project was

initiated in Soual

## Towards greater solidarity

ierre Fabre Laboratories' employees engage daily in solidarity initiatives in favor of a fairer and more inclusive society to help the company achieve its Purpose.

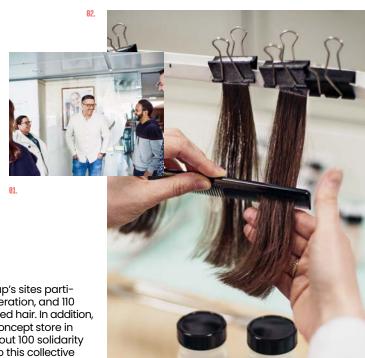
#### **Supporting Ukrainian** refugees

Following the invasion of Ukraine, 22 teams from the Group prepared 11,000 hygiene kits and sent them to refugees in Poland and Slovakia with the help of our local subsidiaries. In total, more than 7 metric tons of hygiene and care products were delivered in 2022 to associations operating in the field. In addition, around twenty employees in France were given a day off work to aid associations helping Ukrainian refugees.

#### **Donate hair**

As part of the 2022 Pink October campaign and in partnership with the association Fake Hair Don't Care, the René Furterer hair spa organized a collection of locks of hair for use in the manufacture of wigs.

Pierre Fabre employees undertake actions of solidarity all year



Seven of the Group's sites participated in the operation, and 110 employees donated hair. In addition, our Lab for Care concept store in Toulouse carried out 100 solidarity haircuts. Thanks to this collective effort, more than 21 meters of hair were collected.

#### Welcoming people with disabilities

The Pierre Fabre Group takes regular action to promote issues dealing with employment and disability among its employees. On the occasion of the European Week for Employment of People with Disabilities, around thirty employees volunteered to pair up with young people with disabilities to help them learn more about their profession. In 2022, all employees in France were also made aware of the link between employment and disability through training workshops and targeted information campaigns.

#### CLOSE-UP: "SHARING FOR CARING"

The "Sharing for Caring" challenge rewards actions taken to promote diversity and inclusion within our subsidiaries. In 2022, Mexico stood out with two singular actions, one involved workshops organized to combat male chauvinism, and the other the creation of a women's leadership program.

> During Pink October, 110 female employees donated hair.

# Promoting employee development

benefit from training

Group employees and development opportunities.

ierre Fabre Laboratories strives to offer a working environment that fosters success, professional development and personal fulfillment. An annual engagement survey measures employee satisfaction and support for the company's strategy, to identify areas where we can improve our operations and performance. According to Forbes magazine and its benchmark annual ranking, our company is one of the world's best employers: in 2022, Pierre Fabre rankéd 3<sup>rd</sup> among cosmetics companies and 6th among pharmaceutical laboratories.

#### Standing alongside employees

The Group is committed to supporting its employees on a daily basis, in terms of both their professional development and well-being at work. Employees based in France have access to an in-house Occupational Health and Social Affairs Department which provides local advice.

In addition to individual support, information and awareness-raising sessions are regularly organized on

subjects as varied as housing, disability, the role of carers and overall health. In 2022, for example, more than 200 employees took part in a webinar on carers, while an online game on disability awareness was played over 1,000 times.

In its subsidiaries, the Group has set up an Employee Assistance Program to help employees. It allows employees and their families to benefit from a listening service and personalized advice provided by psychologists, legal experts, social workers and management coaches. Emilie Comminges, Manager of Employee Engagement for Pierre Fabre Australia, explains: "Managers and HR teams in subsidiaries are not always equipped to effectively support employees facing personal difficulties.Thanks to the Employee Assistance Program, they can benefit from help when they are going through a difficult time." Nearly 70% of international employees are already covered by this program.

Historically, the Group has been very committed to encouraging its employees to take part in sports activities. Physical activities are proposed regularly at our sites and more than 1,600 employees in

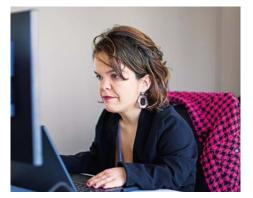


France were registered for a sports activity in 2022 through the Pierre Fabre Sports Association. A new "in-company sport and health" scheme was also set up in 2022 to help employees over 40 years of age resume physical activity.

> in France filled internally between 2019 and 2022.

50 - Advancing for the common good Annual report 2023 - 51





The working environment fosters success, professional development and personal fulfillment for everyone.

91% participation in the internal engagement survey in 2022.

#### ••• Developing talent

The Group strives to offer numerous training opportunities, both remotely and face-to-face, to support the development of our employees and encourage skills development. For example, and in line with our objective of accelerating data analysis, over 6,500 hours of training have been given in this area since 2021. In total, we provided almost 250,000 hours of training in 2022 to reinforce technical and interpersonal skills.

For the first time in 2022, a Skill Week brought together employees in France and the subsidiaries for 190 workshops and webinars focusing on the key skills of our various professions: marketing, R&D, sales, etc. This event was well received by teams, with more than 5,500 participants worldwide. This event has been added to the year-long range of face-to-face and virtual courses. We offer several hundred

2,830
participants
attracted by these
"Occupational
Health and Safety"
workshops in 2022.

communication skills.

And we have a Mission Opportunity program aimed at promoting career development and offering the possibility to learn more about another profession for up to one year, to ultimately acquire new skills and, in many cases, take on new responsibilities. Some 300 missions were

carried out between 2019 and 2022.

training modules and one-hour

Learning Moments open to all and

experts. We have also introduced

a new monthly event - the "I month,

1 skill" initiative - which offers emplo-

yees opportunities to meet inspiring

speakers to develop, among other

things, their interpersonal and

delivered by internal or external

CLOSE-UP

During the Occupational Health and Safety Week, employees from all over the world are invited to ask questions about their practices and to develop healthier and safer behaviors. It is an event conducive to discussion, with workshops covering a wide variety of topics: advice on ergonomics, the "myth" of multitasking, first-aid training, etc.

OUR EMPLOYEES
DEVELOP AND REALIZE
THEIR POTENTIAL,
BY OFFERING THEM
CLOSE SUPPORT
AND A WORKING
ENVIRONMENT
CONDUCIVE TO
CULTIVATING THEIR
TALERTS

**"WE AIM TO HELP** 

Maud Vimeux, Executive Vice-President. Human Resources

Annual report 2023 - 53

## Acting for biodiversity

ierre Fabre Laboratories was born using plants, and nature remains a major source of daily inspiration, which is why our desire to protect biodiversity

#### goes without saying. A strong commitment

In 2020, the Group joined the "Companies committed to nature" program led by the French Biodiversity Agency (OFB), which encourages companies to take action in favor of biodiversity.

A 2022 follow-up report on the Group's commitments concluded that its initial targets had been met, through a number of initiatives including the design of new plant-based active ingredients as part of a circular economy approach and the integration of new fair-trade supply chains for sourcing raw materials.

Pierre Fabre has had its own botanical conservatory for over 20 years, a place for protecting biodiversity, researching and experimenting with medicinal plants, and raising public awareness about their protection. Best practices for managing green spaces are deployed at all our sites (reduced watering, flowering fallows, protection of wetlands, etc.) and biodiversity inventories have

been carried out (at 15 sites to date). Agroecology is a farming practice that helps combat global warming. It is used wherever possible on the 181 hectares farmed organically in the Tarn by Pierre Fabre.

#### **Active brands**

Our brands are fully involved in the Group's efforts to protect biodiversity. For example, A-Derma supports the Organic Fair Trade Association in southwest France. This association promotes local organic production and organizes the collection and payment of development subsidies among farmers.

A-Derma is also a partner of the "Climat Local" agroforestry project. planting hedgerows to store carbon. This approach neutralizes greenhouse gas emissions, protects biodiversity, combats soil erosion and helps to preserve water quality and adjacent crops.

The René Furterer brand has been committed for over 10 years to sourcing fair trade natural ingredients. A new Ecocert Fair for Life supply chain was also launched in 2022 for the lavender used in the Naturia range. This lavender is produced in Grasse as part of a short supply chain, and its purchase price is augranteed over several years to promote sustainable local development.

of the plants used by the Group have no impact on resource sustainability.



contributed to social or environmental action in 2022.



extracts have been developed from plants that are grown organically or without phytosanitary treatment since 2019.

#### **Collective efforts**

Pierre Fabre encourages its employees to take concrete action to promote biodiversity. The Green Mission Days offer everyone the opportunity to take part in social and environmental initiatives in partnership with associations, by planting fruit trees or producing hygiene kits for the most vulnerable, for example. Many educational programs are provided for employees to help them develop their skills to address climate and biodiversity issues.

trees have been planted by Pierre Fabre around the world over the past 10 years to offset carbon emissions and preserve biodiversity.

#### CLOSE-UP: KLORANE BOTANICAL FOUNDATION

Since 1994, Klorane Botanical Foundation (corporate foundation) has been working to protect and promote plant heritage through 43 preservation projects. Its actions include: preservation of species endemic to Easter Island, decontamination of a Polynesian lagoon using a local plant, taro, and raising children's awareness of biodiversity preservation in schools (more than 720,000 children reached in total).

The Green Mission teams strive to protect biodiversity every single day.

Pierre Fabre is committed to preserving endemic species.

The botanical conservatory is a place for protecting biodiversity, conducting research and experimenting with medicinal plants, while raising public awareness.

54 - Advancing for the common good Annual report 2023 - 55

#### REVIEW OF CSR INDICATORS\*

	2020	2021	2022	Unit	Scope	
	GO\	ERNANCE AND ETHI	ICS RISKS			
Capital held by employees	8,25	8,6	9,15	%		
Shareholders / Number of eligible employees	86,1	85,3	84,6	%		
Number of shareholders (employees and former employees)	8381	8052	8262	Number	Group	
Foundation budgets	ND	13,2	12,9	Millions of euros		
Share of alerts processed / Number of alerts received	100	100	100	%		
Number of alerts received	12	10	15	Number	Group	
Number of alerts received concerning lack of respect for numan rights	0	3	8	Number		
Number of alerts received concerning lack of compliance with regulations GDPR	0	0	0	Number		
% Net sales from purchases from ECOVADIS assessed suppliers (direct and indirect purchases combined)	35,1	44	54,1	%	Group	
Number of suppliers rated n ECOVADIS	219	327	423	Number		
		ENVIRONMENTAL R	ISKS			
Direct and indirect emissions from consumption of energy (scopes 1 & 2)	17,2	17,7	16,1	MtCO₂e/€m		
Ratio (CO <sub>2</sub> emissions related to energy consumption) /Net sales	7,6	7,2	6,2	Teq CO₂ / M€	French sites, international industrial sites	
Share of reduction in CO <sub>2</sub> emissions related to energy consumption compared to 2015	-15,1	-12,7	-21,1	%		
% of recycled materials in products	ND	10,5	16,3	%	Packaging of	
% of recycled materials n products	ND	86	87,5	%	dermo-cosmetics products	
ENERGY Total energy consumption	171	172	160	GWh(ef)		
Ratio (Total energy consumption / Net sales)	75,7	70,4	61,3	MWh(ef)/€m	French sites, international industrial sites	
Share of reduction in energy consumption compared to 2015	-10,7	-10,3	-17,0	%		
Share of renewables in the energy mix (excluding guarantee of origin contracts)	5,3	5,4	4,7	%		
WATER Total water withdrawal	598	601	577	m³, in thousands		
Ratio (Total water withdrawal) / Net sales	264	245	220	m³/€m	French sites, international	
Share of reduction in water consumption compared	-13,7	-13,2	-17,4	%	industrial sites	

\*from the Extra-Financial Performance Declaration of Pierre Fabre SA.

56 — Advancing for the common good

	2020	2021	2022	Unit	Scope
		SOCIETAL RISKS	i		
Share of production and distribution sites certified accord- ing to ISO 9001, ISO 13485, GMP, GDP or regulatory approval COSMOS	100	100	94	%	
Number of regulatory inspections and certifications	17	41	45	Number	Group
Complaint rate for pharmaceuti- cal products distributed	7,0	6,4	5,2	ppm	
Number of product recalls	2	3	5	Number	
Medical Care service level (TIFI)	ND	86,1	80,8	%	Medical Care BU
Share of net sales linked to a plant-based active ingredient	38	36	35	%	
Share of net sales linked to nature	64	62	61	%	
Share of new active ingredients present in marketed products produced with green solvents (water, ethanol, supercritical CO <sub>2</sub> , bio-sourced solvent) or without solvents	90	95	87	%	
Share of active ingredients present in marketed products pro- duced with green solvents (water, ethanol, supercritical CO <sub>2</sub> , bio- sourced solvent or solvent-free) / all plant-based active ingredients present in marketed products	87	87	88	%	Group
Number of new organic or eco-extracted plant-based active ingredients	8	4	5	Number	
% of net sales generated by eco-socio-designed products (A and B rated) according to the Green Impact Index (excluding MA and accessories)	N/A	N/A	63,6	%	Group
		SOCIAL RISKS			
HEADCOUNT Total workforce	10 081	9 987	10 037	Number	Group
Share of employees in France	55,5	54,5	53,8	%	France
Share of employees abroad	44,5	45,5	46,2	%	International
- of which in Africa / Middle East	5,2	4,9	4,6	%	Africa / Middle East
- of which in the Americas	8,9	10,7	11	%	Americas
- of which in Asia/Oceania	6,1	6,1	6,5	%	Asia/Oceania
- of which in Europe (excluding France)	24,3	23,7	24,0	%	Europe (excluding France)
SHARE OF WOMEN IN SENIOR MANAGEMENT Share of women on the Supervisory Board	40	40	44,4	%	Group
Share of women on the	ND	34,6	34,6	%	
Leadership Team	ND	04,0	04,0	,,,	

